

SU/JH, IMPRESS

Attendance note

11/05/2016

SU rang. As JH will be aware after the call for information stage of the process had come to a close we would be moving to the verification and validation stage of the process. We had of course assessed the IMPRESS application thus far and had various questions which it may be useful for them to have at this stage. Other questions would most likely arise from the call for information process and also perhaps from the responses that IMPRESS give us in the verification and validation process. There were also other matters where IMPRESS had set out how they interpreted the criteria and how they met them- we didn't have any further questions at this stage but in due course we would have to take a view whether in our opinion the criteria had in fact been met (for example on criterion 6), and our view may be different from theirs.

JH mentioned that on that point IMPRESS had been very actively looking at developing various other services for their members (such as access to legal advice, training etc) so they may be revisiting the issue of charging again soon. SU said that she recognised that a new regulator would be reviewing their policies systems and processes more so when they were in set up phase and that in that way this was necessarily an iterative process.